Title of Article: An Appraisal of Urban Renewal in Nigeria: A Case Study of the Nigerian Army Shopping Arena, Oshodi-Lagos

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Abstract: Purpose: The aim of the study was to appraise the sustainability of the Nigerian Army Shopping Arena Urban Renewal Project in Oshodi-Lagos, Nigeria.

Design/Methodology/Approach: Case study research design was adopted for this study and both quantitative and qualitative research methods were used. Data were collected from randomly selected 94 business operators in the shopping complex using structured questionnaire; oral interviews with two purposively selected members of the project management team; and non-participant observation. These were analyzed using both descriptive statistics and content analysis.

Findings: The project was executed through the Build-Operate-Transfer (BOT) model of Public-Private Partnership (PPP) and users' were generally satisfied with facilities provided except for the provision of utilities. Access to public facilities, creation of job opportunities, community involvement and sense of ownership, the provision of facilities for pedestrian and vehicle users' as well as the use of the BOT finance option in the construction of the project were rated as contributing optimally, while adherence to the principle of green design and construction was considered as contributing minimally to the sustainability of the project.

Practical Implications: The adoption of BOT can facilitate access to funds for urban renewal projects in the developing countries. Creation of job opportunities, ensuring users' satisfaction, compatibility with environment can promote the sustainability of urban renewal projects in the developing countries.

Originality/Value of Paper: The study extents our understanding of funding mechanisms, users' satisfaction with, and the sustainability of urban renewal projects from the Nigerian perspective.

Keywords: Urban Renewal, sustainability, User satisfaction, Build-Operate-Transfer, Lagos