Title: The Impact of IT Investment on Service Delivery: Ladoke Akintola University a Case Study
Author(s): Ayo C. K
Outlet: Journal of Emerging Trends in Educational Research and Policy Studies
Date: 2011
Abstract: The past decade witnessed an extensive use of Information and Communications Technology (ICT) in all forms of work all over the world. It has given birth to contemporary e-Business, e-Health, e-Government and e-Education to mention but a few. This paper aims at investigating the level of investment in ICT in Ladoke Akintola University of Technology (LAUTECH), Ogbomoso, the level of usage, its impact on service delivery as well as the inhibiting factors against its use. Survey instrument was used in this study and the collected data analysed based on such issues as availability of ICTs, Organizational Readiness (OR) and Organizational Support (OS) amongst others. Findings revealed that investment on IT has positive impact on services delivery through ICT tool deployment for teaching, examination processing, student registration and assignment.