Abstract: In the 21st century, the ability of citizens to participate in online democracy is a key issue for governments in the developing nations because of its attendant benefits. Information and Communications Technology (ICT) facilities support the establishment of electronic interaction between citizens and the various organs of government. Towards this, a variety of efforts have been made, and many systems have been developed, but few attempts have been made to combine more than one mode of access for e-Democracy system. It is difficult for people with visual impairment to be involved in issues of governance and communicate with government representatives such as public office holders. For these people, having access to an electronic means of communicating with these representatives is necessary as a way of enhancing participatory democracy among the citizens. In this chapter, the authors propose an access method for e-Democracy system using Multimodal SMS, Voice and Web (Multi-SVW) system. The system was implemented using VoiceXML and PHP for the user interfaces and MySQL as the database. The system was evaluated using cognitive walkthrough strategy. The results of the usability evaluation suggest that the prototype Multi-SVW application presented in this chapter has “good usability” based on the total mean rating. The system provides accessibility options to citizens who are able-bodied and citizens who are blind or vision impaired as a way of promoting digital citizenship.