

Title: Assessment of the Traits of Facilities Management Key Drivers in South-Western Nigeria

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Abstract: A survey was conducted of probabilistically determined fifty-seven hotels of various 'stars' in South-Western geo-political zone of Nigeria to assess the traits of the General Managers (GMs) and Facilities' Managers (FMs) who are regarded as key facilities management drivers in hotel organisations. Data for the study were collected from hotel organisations through their General Managers and Facilities/Engineers/Maintenance Managers with the aid of questionnaires while descriptive statistics, ranking and spearman correlation were used for the analysis of data. It was found that the GMs and the FMs background, training and features in South-western Nigerian hotels cannot be said to be poor or low in that they compared favourably with obtains in advanced countries particularly United States of America. However, they were found to be lacking in international exposure. In terms of traits, they were found to be below average managerially and lacking the dynamism which they required to propel them along in the performance of their duties as regard facilities management.